

From: Samuel Scott
To: Microsoft ATR
Date: 11/5/01 6:19pm
Subject: Redirection of Traffic

Dear Sir/Madam ,

In leu of the current world affairs this may seem trivial, but i do not think it is. As of recently (past weeks) when using Microsofts Internet Explorer v. 5.50, when typing in a URL that does not exist (example www.lkjhgffddss.com) you get taken to the Microsoft Network. the precise URL is <http://auto.search.msn.com/results.asp?cfg=DNSERROR&FORM=DNSERR&v=1&q=www%2Eplkjuy%2Ecom>

There are several issues here. If you know the way the internet works there is an amazing amount of info you can unfairly find out about each unique visitor. What Operating system they use, who they use as an ISP (Internet service provider like AOL, Earthlink, stc...), what website they came to you from..... etc.

I'm a small business, but it is plain to see what a dominating position that company is in. Thay have locked out all competing products to theirs in numerous ways and now forcing users to go to their website..... This issue with the redirection of traffic is outrageous. Anyone who has some knowledge in this area would see that. I hope to see this addressed.

Truly Yours,
Sam Scott